



STATE OF MICHIGAN

JENNIFER M. GRANHOLM
GOVERNOR

EMERGENCY TELEPHONE SERVICE COMMITTEE
EAST LANSING

SHERIFF DALE GRIBLER
CHAIR

EMERGENCY TELEPHONE SERVICE COMMITTEE
Michigan National Guard Headquarters
Lansing, Michigan

June 20, 2006
10 a.m.

MEETING MINUTES

MEMBERS PRESENT	REPRESENTING
Sheriff Dale Gribler, Chair	Michigan Sheriffs' Association
Mr. John Bawol	Assn. of Public Safety Comm. Officials
Mr. Steve Berenbaum	A T & T
Mr. Dale Berry	Michigan Association of Ambulance Services
Ms. Jeannine Benedict	Dept. of Labor and Economic Growth
Mr. William Charon, Vice Chair	Michigan Communications Directors Assoc.
Mr. Hugh Crawford	Michigan Association of Counties
Ms. Suzan Hensel	National Emergency Number Association
Chief Kay Hoffman	Michigan Association of Chiefs of Police
Mr. Paul Hufnagel (Mr. Monty Nye, Alternate)	Michigan Professional Firefighters Association
Undersheriff Jim Hull (Lt. Frank Baker, Alternate)	Deputy Sheriff's Association
Mr. John Hunt	Public Member, Governor's Appointee
Mr. Dan Kearney	Michigan Public Service Commission
Lt. Col. Thomas Miller	Department of State Police
Mr. Charles Nystrom	Public Member, House Appointee
Mr. Robert Struck (Mr. James Loeper, Alternate, by teleconference)	UP Emergency Medical Services Corporation
Mr. Scott Temple	Commercial Mobile Radio Service
MEMBERS ABSENT	REPRESENTING
Mr. John Buczek	Fraternal Order of Police
Mr. Lloyd Fayling	Public Member, Senate Appointee
Tpr. Michael Moorman	Michigan State Police Troopers Association
Chief Paul Trinka	Michigan Association of Fire Chiefs
STAFF SUPPORT	REPRESENTING
Ms. Harriet Miller-Brown	Department of State Police
Ms. Janet Hengesbach	Department of State Police

ROLL CALL

The Emergency Telephone Service Committee (ETSC) meeting was called to order by Sheriff Dale Gribler at 10:10 a.m. Roll call was taken and a quorum was present for the meeting. Sheriff Gribler thanked NENA for providing refreshments for today's meeting.

Association of Public Safety Communications Officials • Commercial Mobile Radio Service • Department of Labor and Economic Growth • Department of State Police • Deputy Sheriff's Association • Fraternal Order of Police • Michigan Association of Ambulance Services • Michigan Association of Chiefs of Police • Michigan Association of Counties • Michigan Communications Directors Association • Michigan Association of Fire Chiefs • Michigan Professional Firefighters Union • Michigan Public Service Commission • Michigan Sheriffs' Association • Michigan State Police Troopers Association • National Emergency Number Association • Telecommunications Association of Michigan • Upper Peninsula Emergency Medical Services • Members of the general public appointed by the Governor, Speaker of the House, and Majority Leader of the Senate

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APPROVAL OF MINUTES

A **MOTION** was made by Mr. Loeper to approve the minutes of the March 21, 2006 ETSC meeting. Supported by Mr. Bawol, the **MOTION** carried.

CORRESPONDENCE

Sheriff Gribler distributed a thank you note from Mr. Fayling thanking the ETSC for the flowers that were sent during his recent hospital stay.

OLD BUSINESS

A. Tracfone update

Mr. Dave Voges from the Attorney General's office was present at today's meeting to give an update on the Summons and Compliant filed against the Department of Treasury by Tracfone with the ETSC being named as party in this suit. Mr. Voges requested a closed meeting of the ETSC members only and staff of the 9-1-1 Administrator's office. Mr. Berry made a **MOTION** for a closed meeting, Mr. Nystrom supported. A roll call vote was taken. The **MOTION** carried. The meeting was reconvened to the public at 10:25 a.m.

Yes – For	No - Against	Abstain	Absent
Bawol			
Temple			Benedict (absent at time of vote)
Miller			Buczek
Hunt			Hoffman (absent at time of vote)
Nystrom			Crawford (absent at time of vote)
Berry			
Charon			Trinka
Hufnagel (Nye – Alternate)			Moorman
Kearney			Fayling
Gribler			
Hensel			
Berenbaum			
Struck (Loeper - Alternate)			

B. Letter from Rep. Hummel re: IP-based 9-1-1

The ETSC received a letter from Representative Scott Hummel requesting further information regarding the proposed IP-based 9-1-1 system and the preservation of the CMRS funds to pay for capital outlay costs. The State 9-1-1 Administrator's office will send a letter to Rep.Hummel regarding the request.

NEW BUSINESS

A. A T & T /Verizon Invoices

Invoices from A T & T and Verizon totaling \$517,516.45 were submitted to the State 9-1-1 Administrator's office from the Michigan Public Service Commission for approval from the ETSC. Mr. Bawol made a **MOTION** to approve the invoices from A T & T and Verizon, Chief Hoffman supported. The **MOTION** carried.

B. HB 6189

Representative George Cushingberry recently introduced this bill which seeks to amend P.A. 32 of 1986, the Emergency Telephone Service Enabling Act (ETSEA). It defines 2-1-1 and will create a 2-1-1 funding mechanism through a 10-cent surcharge on landline phones. The bill does not indicate where the money would go once collected or if an office would be developed to oversee this system. Lt. Col. Miller made a **MOTION** that the ETSC send a letter to Rep. Cushingberry indicating that the members of the ETSC do not support inclusion of 2-1-1 in the ETSEA. Mr. Nystrom supported. Following discussion, the **MOTION** carries. The State 9-1-1 Administrator's office will draft and send a letter to Rep. Cushingberry indicating the ETSC's position.

CMRS SUBCOMMITTEE REPORT

A. Review of Invoices

Lt. Col. Thomas Miller reviewed the recent invoices with the committee members. Support staff had previously removed all information identifying the CMRS suppliers from the documents. Contact was made by support staff with the Department of Treasury representatives to confirm the CMRS suppliers are registered with the State of Michigan and that funding has been contributed under the Federal Identification Numbers provided by the suppliers.

Mr. Nystrom made a **MOTION** to approve payment of vouchers 06-0007, 06-0008, and 06-0009 in the amount of \$201,512.00. Ms. Hensel supported. The **MOTION** carries.

LEGISLATIVE ACTION SUBCOMMITTEE REPORT

Lt. Col. Miller acknowledged the members of the SFWG for all of their hard work developing the draft concept paper. Several issues have been brought to the LAS attention regarding funding mechanisms for PSAPs. The LAS is supporting several concepts including funding, training and certification.

Ms. Miller-Brown gave a presentation to the members of the ETSC discussing the draft concept paper the SFWG has developed. She discussed the recommendations for funding which would be a three-tiered system. Tier one would be a statewide surcharge on all devices that can access 9-1-1. It would fund: 1) baseline \$ for counties, 2) training, 3) common network network costs, and 4) State 9-1-1 office. Tier two would be a locally applied surcharge by the county to meet the needs of 9-1-1 PSAPs at a local level. Tier three would be a mechanism for communication providers. Ms. Miller-Brown briefly discussed the three tiers in detail and potential issues facing each tier.

The LAS is also supporting other recommendations made by the Certification Subcommittee. These include creating a mechanism that will allow counties to make certain changes in their 9-1-1 plans without going through the full process of "opening the plan", and an expanded role of the ETSC to be the body recognized to set identified standards for training.

Additionally, the LAS supports training issues for legislative inclusion. There is currently no mechanism in place for tracking dispatchers and training. Whatever funding mechanism is recommended, it should include resources for tracking and training. Dispatcher training standards need to occur within the next few years. MCOLES approval of 9-1-1 training courses should be moved to the ETSC.

Mr. Nystrom made a **MOTION** to accept the recommendation as written, Lt. Col. Miller supported. Ms. Miller-Brown advised the members that a report is due to the legislature and the Governor no later than December 1, 2006 providing recommendations for stable equitable long-term funding of the 9-1-1 system in this state and recommendations, if any, for the establishment of standards

for the training and response time of 9-1-1 personnel. The ETSC members suggested that the statewide surcharge document be returned to the SFWG for further evaluation and discussion. At this point Mr. Nystrom withdrew his **MOTION**. Mr. Hunt suggested there is more work to be done. He sees gaps in the information presented and is interested in the best and most equitable solution. Sheriff Gribler suggested that the members plan a day to do some further work on this document. Tentatively, Thursday August 3 was selected. Lt. Colonel Miller suggested securing a room at the MSP Training Academy.

POLICY SUBCOMMITTEE REPORT

A. Policy F – Wireless 9-1-1 Location Accuracy

Mr. Berry presented the draft Policy F proposing location accuracy. This was initiated by the Emerging Technology Subcommittee, but was forwarded to this subcommittee for development and presentation. Draft Policy F is a recommendation that Michigan's wireless PSAPs develop an internal policy and procedure to oversee the accuracy of wireless 9-1-1 location data. Mr. Berry made a **MOTION** to approve this document, Mr. Charon supported. The **MOTION** carries. Mr. Loeper voted against. The subcommittee also discussed a draft policy for Endorsements and Sponsorships but concerns were raised regarding the effect of the policy on various sponsorships and funding eligibility. The subcommittee decided to withdraw the policy from consideration.

CERTIFICATION SUBCOMMITTEE REPORT

A. Update on County Compliance Reviews

Mr. Charon updated the members regarding Kent County. There was an issue raised during the review of Kent County regarding retaining a 5% administrative fee on wireless distribution funds. Kent County acknowledged those costs were not representative of the actual costs and requested the ETSC direct a letter to Kent County Fiscal Services asking for a refund of those costs. Grand Rapids Police Department and MSP-Rockford were reimbursed a total of \$ 90,105.00 for those costs on/around May 25, 2006.

Regarding the Gladwin County review, the final report has not been completed, however, the Gladwin County Compliance team issued a memo pre-report to the Gladwin County 9-1-1 Advisory board advising the wireless 9-1-1 fund distributions and the landline 9-1-1 surcharges are within the parameters of proper use as set by statute.

The Alpena County Compliance Review is scheduled for July 6 & 7 2006. Members of the team are Mr. Charon, Mr. Nystrom, Mr. Loeper and Ms. Miller-Brown.

The Certification Subcommittee chose Calhoun County as the next random review. Tentatively members of this team are Mr. Charon, Sheriff Gribler, Mr. Nystrom, Mr. Berenbaum and Ms. Miller-Brown.

Mr. Charon also recognized three new members of the Certification Subcommittee, Mr. Steve Leese of Huron County, Mr. Vic Martin of Lapeer County, and Mr. Steve Berenbaum of A T & T.

B. Certification of Counties

Mr. Charon made a **MOTION** to certify all 82 counties and the four Wayne County service districts as compliant to receive distribution of 2nd quarter wireless funds. Mr. Bawol and Ms. Hensel supported. The **MOTION** carries.

C. Annual Report and 7th Year Certification mailing

The packets were mailed out to all counties on May 15, 2006 and are to be returned to the State 9-1-1 Administrator's office by Friday June 30, 2006. This year, a Supplemental Annual Report Questionnaire was also included. It is not a mandatory form, but the information will be used to assist in developing recommendations for 9-1-1 in Michigan. This is to be returned to the State 9-1-1 Administrator's office by Friday August 11, 2006.

EMERGING TECHNOLOGY SUBCOMMITTEE REPORT

No report

DISPATCHER TRAINING SUBCOMMITTEE REPORT

A. Dispatcher Training Distribution

Ms. Miller-Brown updated the members as Tpr. Moorman could not be present today. The work group has completed the telecommunicator essential job task list. At the next work group meeting, the members will work on the telecommunicator skill list.

STATE 9-1-1 ADMINISTRATORS REPORT

Ms. Miller-Brown is continuing to assist with VoIP E9-1-1 in Michigan. Vonage has reported deployed 102 PSAPs in Michigan. The Baraga County Commissioners voted to move to Enhanced 9-1-1 system in their county. Ms. Miller-Brown coordinated the initial E9-1-1 kick-off meeting in May with area telcos and other officials who will be involved with the project. The IP-911 work group has met once a month since the last ETSC meeting. They have attended several informational presentations. They will be meeting again following today's ETSC meeting. The FCC has issued a notice of apparent liability (NAL) against Dobson Wireless for failing to deploy wireless 9-1-1 in compliance with FCC standards. Ms. Miller-Brown again reminded the ETSC members that she would be happy to make a presentation to the group they represent as schedules allow. In the last quarter she made presentations to Michigan APCO, Michigan NENA, and the Institute of Public Utilities at MSU. She also pointed out to members that in their packets today are a copy of the response to Livingston County inquiry regarding 9-1-1 funding issues. There is also a copy of the certificates that were sent out to all PSAPs in Michigan recognizing Public Safety Telecommunicators Week in early April.

PUBLIC COMMENT

Ms. Bianconi noted the Conference of Western Wayne has been approached by Metro PCS and Pac West wireless carriers.

NEXT MEETING

The ETSC has scheduled a work group meeting on Thursday August 3, 2006 to further discuss the SFWG concept paper. Janet will secure a meeting location and advise the members.

The next regular ETSC meeting will be held on Tuesday September 19, 2006 at the Michigan National Guard Headquarters in Lansing, Michigan.

ADJOURN

The meeting adjourned at 12:15 p.m.

Approved,

SHERIFF DALE GRIBLER, CHAIR